

PAI = Potentially Affected Interest CP = Citizen Participation PS/DM = Problem-Solving and Decision-Making		Worksheet for Assessing Your CP-Needs Relative to: CP Objective # 13 Receive and Understand Information that's Communicated to You			A 13
Our Questions		Your Answers	Your Specific CP-Needs; . . . What needs fixing to accomplish CP Objective # 13	CP Techniques / Tools (Your CP Actions)	
1..	Can you think of PAIs with whom your team has no direct contact?	<input type="radio"/> No <input checked="" type="radio"/> Yes			
2..	If "Yes":				
	a.. Do you feel that you understand those PAIs so well, you really don't need the direct contact? . . . ie. You already know everything you need to know about them?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
	b.. Do you feel that this lack of direct contact constitutes a serious hurdle to your ability to understand some PAIs?	<input type="radio"/> No <input checked="" type="radio"/> Yes			
3..	Are you hearing from every PAI on a sufficiently regular basis?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
4..	If "No":	<input type="radio"/> No			
	a.. Is that serious?	<input checked="" type="radio"/> Yes			
	b.. Are you going to do something about it?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
5..	When PAIs surface suggestions, ideas, concepts, . . . ie. "Input" . . . :				
	a.. Does your team listen . . . in the sense of "Active Listening"?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
	b.. Does your team give serious consideration to every idea that's surfaced as "Input" . . . no matter what its source?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
	c.. Does your team promptly evaluate all the "Input" ideas that it gets from the PAIs?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
	d.. Does your team promptly get back to the PAIs who gave the "Input" . . . to let them know that you heard them . . . and what you think of it?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
	e.. Do you -- also promptly -- let the rest of the public know what all the "Input" ideas are that you're getting . . . and what your team thinks of each of them?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
6..	When PAIs don't give "Input" . . . people, who -- in your opinion -- should be making "Input":				
	a.. Does your team promptly seek out these PAIs . . . to let them know that you're puzzled?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
	b.. Do you -- also promptly -- let the rest of the public know that you're not hearing from people, you feel, you ought to be hearing from?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
7..	Have you explored what cheaper, easier, more efficient, more user-friendly . . . methods for getting "Input" . . . (when compared to meetings and advisory committees) . . . are available to you?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
8..	Is your team compiling -- on an on-going, continuing basis -- a comprehensive catalog of all the "Input" that it gets from PAIs? . . . and, . . . Who made it? . . . and, . . . What the team's response was? . . . (In short: Does your team use CP Technique #37 the "Responsiveness Summary / Listening-Log")	<input type="radio"/> Yes <input checked="" type="radio"/> No			
9..	Are there PAIs who feel you're "not listening" , unless you do what they ask you to do in their "Input"? . . . ie. PAIs who are confusing "Advice-Giving" and "Decision-Making"?	<input type="radio"/> No <input checked="" type="radio"/> Yes			
10..	Considering "Attitude Surveys" and "Opinion Polls", as CP Techniques:				
	a.. Have you used them on this project?	<input type="radio"/> No <input checked="" type="radio"/> Yes			
	b.. Is your team considering using them?	<input type="radio"/> No <input checked="" type="radio"/> Yes			
	c.. Has your agency used them on other projects?	<input type="radio"/> No <input checked="" type="radio"/> Yes			
11..	Are you . . . as a team . . . in the habit of aggressively sharing with the public what you think, . . . what you already know, . . . what you are guessing, . . . what you are speculating about PAIs' concerns, . . . etc. . . . before you ask for "Input"?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
12..	About "Redundant Input" . . . ie. "Input" that isn't really "Input" . . . versus . . . "Real Input" :				
	a.. Do people ever give you "Input" that is really, truly news to your team, . . . ie. stuff that you did not know, . . . and would not have known, . . . if it hadn't been for this public "Input"; ie. "Input" that is really relevant to your project, . . . substantive new information that improves your project . . . stuff your team finds useful?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
	b.. Is a substantial percentage of the "Input" PAIs give you stuff your team already knows?	<input type="radio"/> No <input checked="" type="radio"/> Yes			
	c.. Is a substantial percentage of the "Input" PAIs give you "Real Input" . . . as in (12.a) above?	<input type="radio"/> Yes <input checked="" type="radio"/> No			
	d.. Is your "Input-gathering / inviting" designed to find that kind of "Real Input" that might be out there, . . . and to minimize eliciting "Redundant Input"?	<input type="radio"/> Yes <input checked="" type="radio"/> No			